CREATING A VOICE RESPONSE GRAMMAR
FROM A USER GRAMMAR

ABSTRACT

Methods, systems, and products are disclosed for creating a voice response grammar
in a voice response server that include identifying a user for a presentation, the user
having a user grammar, the user grammar including one or more user grammar
elements and storing a multiplicity of user grammar elements for the user in a voice
response grammar on a voice response server. In typical embodiments, identifying a
user for a presentation includes creating a data structure representing a presentation
and listing in the data structure at least one user identification. In typical
embodiments, each grammar element includes an identifier of a structural element, a
key phrase for invoking a presentation action, and a presentation action identifier
representing a presentation action.